

Sender:	
Company:	
Family name, first name:	
Street and No.:	
Post code and town:	Country:
Tel. & Fax no.:	Availability:
Email address:	Reference number:

Product:

Model:	Serial no.:
Model:	Serial no.:
Model:	Serial no.:

Detailed description of the problem:

Problem occurs only from time to time: Yes No

If yes, please say for how long:

Date and place of purchase:

Estimate? Yes No

(Please note: if you request an estimate but decide that the repair should not be carried out, you will be invoiced for the cost of producing the estimate. If you agree to the repair, you will not be charged for the cost of the estimate.)

Repair

If the product is still covered by the guarantee, please include the original guarantee card and receipt with this package.

Send only the accessories which are necessary for analysing the problem.

Please also make sure your equipment is packed carefully so that is protected against knocks and dust.

We additionally ask you to address the parcel clearly. Make sure you include the words 'Repair Service' and your address on the packaging.

Please fill out this form, sign and date it and then include it in the parcel.

Date	signature
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